

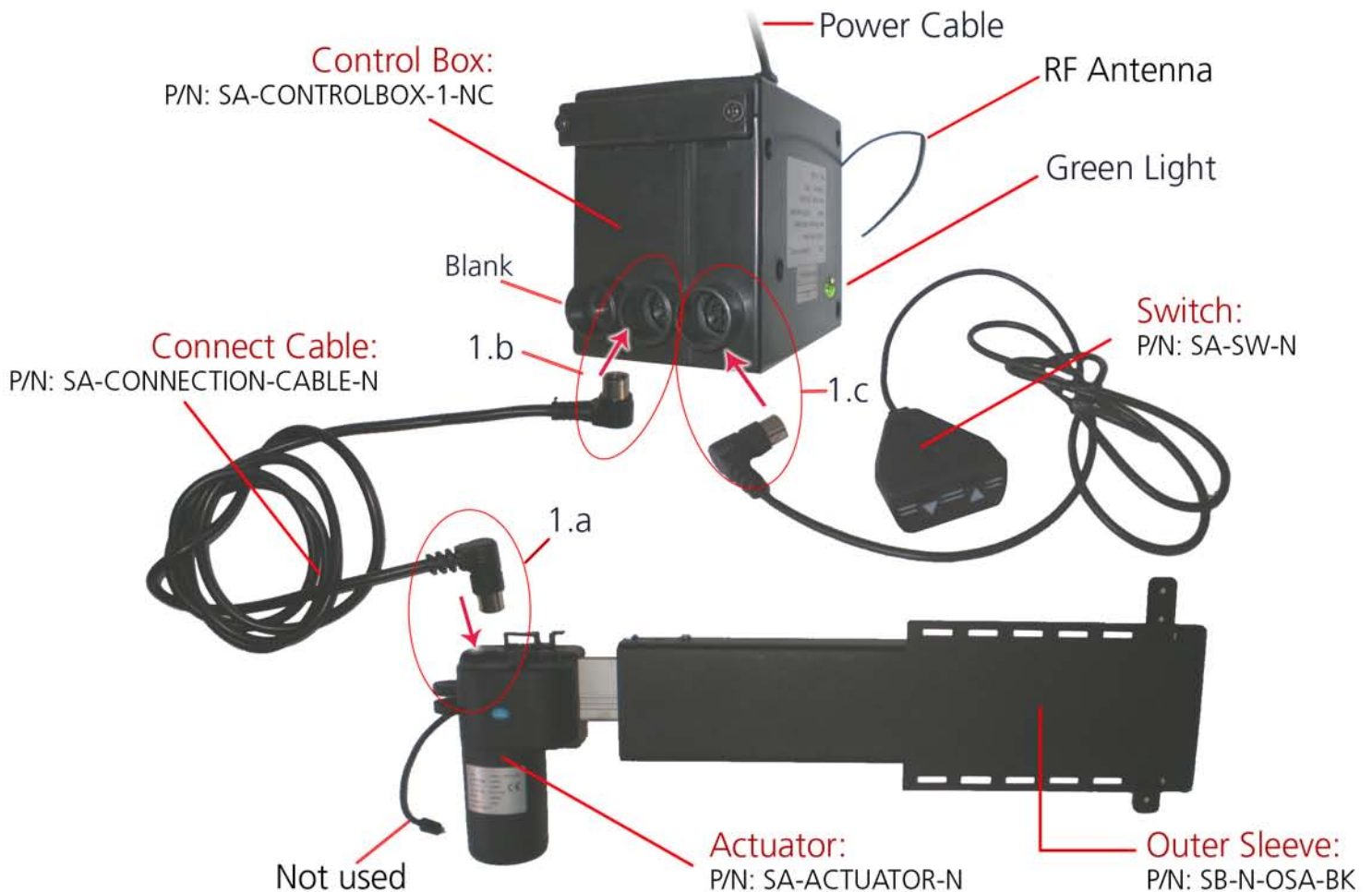


Line-of-Sight Desk Electric Actuator

Troubleshooting Manual

1. Ensure desk is positioned in its final location, power cable on the control box is plugged into a wall outlet, and all parts are firmly connected:
 - a) 5 prong pin end of the connect cable into actuator motor
 - b) 4 prong pin end of the connect cable into middle port of control box
 - c) 8 prong pin end of the switch into female port of control box
2. Check if the green light on the control box turns on. If a green light does not turn on, ensure the power cable has been inserted into an active wall outlet. If the green light still does not turn on, then the control box has malfunctioned and needs to be replaced
3. If the green light does turn on but the desk does not function, locate a desk that works
4. Remove the control box from the desk that works and replace onto the desk that does not work (see instructions on reverse). Test the desk by pressing the up and down arrows on the switch. If the desk still does not work, then the control box is not the problem
5. Remove the connect cable from the desk that works and replace onto the desk that does not work. Test the desk by pressing on the up and down arrows on the switch. If the desk still doesn't work, then the connect cable is not the problem
6. Remove the switch from the desk that works and replace onto the desk that does not work. Test the desk by pressing the up and down arrows on the switch. If the desk still does not work then contact ISE customer service to replace the desk (800-463-7731)

Parts List and Diagram





Removing the Control Box

Troubleshooting Manual

1. Identify the control box attached to the front modesty panel (located above the 3" grommet hole and mounted on a 3" x 4" plastic mounting plate). See picture 1.1
2. Press the release hook on the bottom of the mounting plate and push up the actuator until it slides off the mounting plate. See picture 1.2 and 1.3



Picture 1.1



Picture 1.2



Picture 1.3

To determine the Control Box RF frequency setting (either 1, 2, or 3), refer to the white label on the Control Box (see label below):



Number on white label	RF Frequency
001	1
002	2
003	3